



Town of Canton, Massachusetts

PUBLIC WORKS DEPARTMENT

MEMORIAL HALL
801 WASHINGTON STREET
CANTON, MA 02021



The Town of Canton Water Sewer Division [CWSD's top priority is the continuous reliable delivery of drinking water which is critical to daily life and public welfare. Due to the Coronavirus [COVID-19] pandemic, CWSD is implementing several precautionary measures to protect the health and safety of the Staff that operate and maintain the public drinking water supply system.

These actions are intended to mitigate potential exposure to our employees and customers and maintain continuity of operations.

In-person and Non-Essential Services Suspended

- No in-home or onsite routine inspections, repairs and maintenance
- No final or special meter reads and billing

Drinking Water Operations

- All operations related to drinking water treatment will continue.
- Customers can be assured that their drinking water is safe and can be consumed as normal.

Water Emergencies

- CWSD priority is to maintain the continuous reliable operation of the drinking water system.
- Crews will continue to respond to any water emergency that arises in the system as normal.

Water emergencies on private property will be addressed by CWSD on a case-by-case basis in as far as crews are able to address from the outside or by referring the customer to private contractors. CWSD staff will not enter private homes, buildings, facilities to make repairs until further notice, unless in an emergency situation.

IN CASE OF AN EMERGENCY CALL CWSD HOT LINE - 781-821-5094

Drinking Water Supply and COVID-19

According to a technical brief issued by the World Health Organization on March 3, 2020. COVID-19 has not been shown to be transmitted via treated drinking water. The drinking water system will remain safe and operational amid local outbreak.