



Town of Canton, Massachusetts

WATER AND SEWER DIVISION



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The Town of Canton Water Department, by State and Federal Law, is implementing a Cross Connection Control Program. A physical survey of your premises is necessary to fully implement the program.

1) What is a Cross Connection Control Program?

A Cross Connection Control Program is a program designed to ensure that the Town of Canton water supply remains pure, safe to drink and free of contaminants and pollutants.

2) What is a Cross Connection?

A Cross Connection, in simple terms, is any water process or plumbing connection to the public water supply that may contaminate or pollute the water in the public supply making it unsafe to drink or use.

3) If I have a Cross Connection, then what?

After a survey is completed, the Town of Canton Water Department will notify you by letter of any Cross Connections in your premises and exactly what you need to do to correct them. Cross Connections that present actual or potential hazards to the public water supply must be eliminated or protected by what is known as a Backflow Prevention Device.

4) Who runs the Cross Connection Control Program?

At the local level the program is designed and implemented by the Town of Canton Water Department. At the State level the program is under the jurisdiction of the Massachusetts Department of Environmental Protection. It is governed by Massachusetts Regulation 310 CMR 22.22.